

Transforming Inpatient Care at St Christopher's Hospice

CASE STUDY





Client: St Christopher's Hospice
Location: Sydenham, London
Project: Major Works Refurbishment
Sector: Hospice & Palliative Care

Aspiration: Modern, Dignified Spaces for Exceptional End-of-Life Care

St Christopher's Hospice required a major refurbishment of its inpatient facilities to create more welcoming, accessible and adaptable environments for patients, families and staff.

The project involved modernising three wards and associated spaces while addressing essential infrastructure issues and responding to the changing needs of the hospice's patient population. Improved moving and handling provision, greater bariatric accessibility and more flexible patient rooms were all central to the brief.

The aspiration was to create calm, homely spaces that supported the delivery of personalised end-of-life care, without compromising the warmth and character of the hospice environment. The works also needed to be carefully phased so that vital inpatient services could continue throughout the programme.

Simplified by Innova

Innova acted as principal contractor and full-service design and build partner, providing one point of responsibility across the refurbishment programme, specialist equipment and construction works.

By consolidating multiple project requirements through one coordinated team, Innova helped simplify decision-making, manage technical interfaces and maintain consistency from early design through to completion.

The approach included:

Detailed pre-construction design, planning and cost development.

Full refurbishment and fit-out of inpatient wards, bedrooms, en-suites, corridors and staff areas.

Integration of ceiling-mounted and bariatric hoisting systems.

Bespoke joinery and discreet hoist storage designed around the ward environment.

Coordination of structural, mechanical, electrical and specialist healthcare requirements.

Carefully phased delivery to maintain operational continuity.

Ongoing collaboration with hospice staff, consultants and project partners.

This joined-up approach helped identify potential risks early, reduce coordination challenges and ensure the refurbished spaces worked effectively for patients, clinical teams and families.



Future-Proofed Through Co-Ordinated Design

The refurbishment was designed not only to address immediate infrastructure and accessibility requirements, but also to help St Christopher's respond to the evolving needs of its patients and workforce.

By bringing construction expertise and specialist healthcare equipment knowledge together from the design stage, Innova was able to consider how each element would work operationally within the completed wards.

The resulting spaces are more adaptable, resilient and better equipped to accommodate changes in patient demographics, including people with reduced mobility, bariatric needs and dementia. This coordinated planning has helped protect the hospice's investment and ensure its facilities can continue supporting exceptional standards of care for years to come.

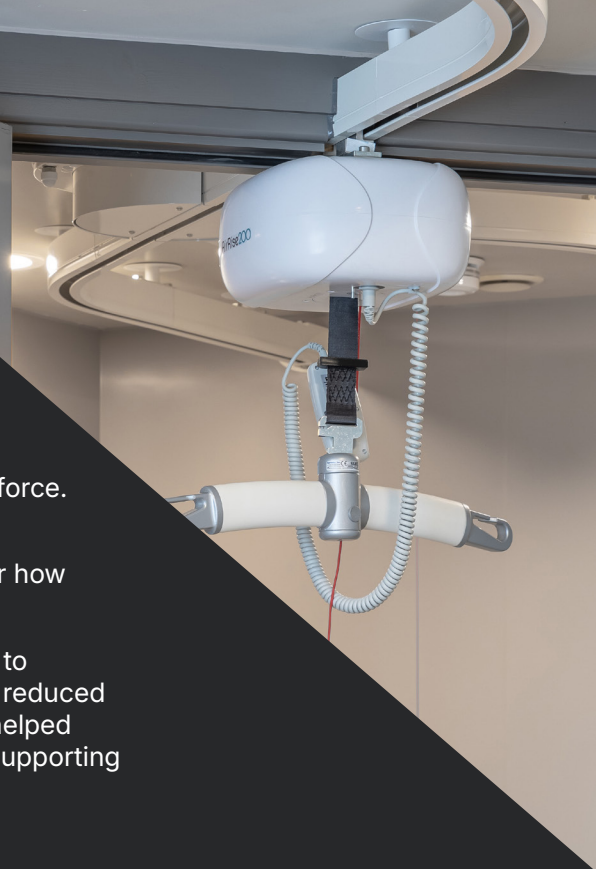
Specification Highlights

- Major refurbishment over 4 floors of three inpatient wards and office facilities.
- Refurbishment of patient bedrooms, en-suites, corridors and staff areas.
- AirRise 200 ceiling-hoist systems & AirRise 350 bariatric hoist systems.
- Discreet cabinets and specialist joinery for integrated hoist storage.
- Improved moving and handling provision throughout the wards.
- Reconfigured rooms supporting greater accessibility and flexibility.
- Essential mechanical, electrical and building infrastructure upgrades.
- Phased construction within a live hospice environment.

Challenges, Outcome & Value Delivered

St Christopher's Hospice required a complex refurbishment that would modernise its inpatient facilities while allowing compassionate end-of-life care to continue throughout the works. Innova consolidated the construction programme and specialist equipment packages through one coordinated team, helping simplify delivery, manage risk and minimise disruption.

The completed wards now provide calmer, more welcoming and dignified spaces for patients and families, alongside safer and more effective working environments for staff. Improved layouts, integrated hoisting and essential infrastructure upgrades have created flexible, future-ready facilities that support personalised care and the hospice's evolving needs.





Refurbished Patient Ward with Inset Track Hoisting



AirRise 200 Hoisting Unit



Adapted bathroom with turntable



1B







t | 0345 034 1450
e | enquiries@innova.uk.com
w | innovacareconcepts.com

Innova Care Concepts

Rofta House, Rudgate, Thorp Arch,
Wetherby, West Yorkshire, LS23 7AU

