

Innova Service

You're in Safe Hands

Rest assured that your equipment is in safe hands of Innova trained engineers. All servicing and repair work is carried out in accordance with the 'Lifting Operations and Lifting Equipment Regulations 1998 (L.O.L.E.R.)' and British Standard 5827, with 12 months warranty on replaced parts (excluding batteries).

Innova hold an extensive stocks of spare parts within its 2 primely located warehouses for all makes and models of equipment, with all the Innova engineers carrying many of these parts on their vans, allowing breakdowns and callouts to be resolved quickly. We also stock many different makes and models of specialist equipment and other moving & handling accessories - reducing risk and decreasing downtime.

We've Got You Covered

- Help reduce safety risks related to infections, pressure injuries and falls
- Free your staff from maintenance
- Select from 3 Services Plans to suit your needs over 1-5 year period
- Extend the life of your equipment
- Reduce downtime and unexpected repair costs
- Ensure regulatory compliance

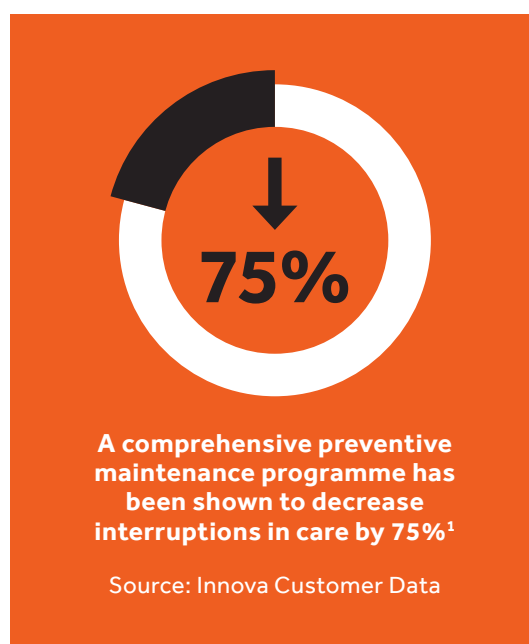


Protect your new equipment and, most importantly, the users of the equipment

- Innova trained engineers
- On-site repairs
- OEM replacement parts
- Scheduled preventive maintenance
- Extended Warranty Available
- Emergency remote & onsite technical support
- Electronic documentation
- 3 Service Plans Available - Gold Silver & Bronze

Preventive Maintenance Equipment Checks

Inspection Category	Potential Clinical Impact
Equipment	Reduce the risk of potential injuries by ensuring that all equipment is in good working order
Servicing	Properly functioning equipment can help reduce care disruptions
Scale System	Accurate patient weight is important when setting bed exit alarms and when used for dosing medications as well as manual handling
Functional Controls	Caregiver and patient controls are relied on for comfort, safety and care
Brake & Steer System	When working properly, can help prevent caregiver injuries



Equipment List

We carry our service maintenance inspections and repairs on the following;

- Profiling bed service
- Specialist bath service
- Height adjustable wash basin service
- Wash dry toilet service
- Powered wheelchair service
- Manual wheelchair service
- Shower chair service
- Shower trolley service
- Air mattress & pump service
- Riser recliner chair service
- Sling inspection
- Ceiling hoist/LOLER
- Hoist track service or loler
- Hoist component servier/LOLER (e.g. transit coupling)
- Integralift service
- Mobile hoist service
- Changing bench service/LOLER
- Care chair service
- Therapy couch service/LOLER

Certified Preventive Maintenance

Care Equipment



Stay Compliant	
	Documentation <ul style="list-style-type: none"> • Users guides, manuals and part lists
	Electrical Safety Certification <ul style="list-style-type: none"> • All electrical connections tested
	Functional Control <ul style="list-style-type: none"> • Ensure caregiver and patient controls are operating correctly
	Inspecting Internal Components - Mattresses <ul style="list-style-type: none"> • Air blowers, mattress bladders, hoses and cells • Check mattress interior for moisture or staining
	Beds & Hoists - Scale/Weight Calibration, full load testing & functionality test <ul style="list-style-type: none"> • Ensure hoist operates correctly within SWL limit
	Inspecting Safety Features
	Inspecting/Adjusting Movement Limits <ul style="list-style-type: none"> • Trendelenburg, chair, hi-low, head articulation, foot retraction/articulation, CPR function and any safety feature
	Inspecting Bed Movement Functions <ul style="list-style-type: none"> • Brakes, steering and 5th wheel • Powered drive system and directional lock
	Battery Backup <ul style="list-style-type: none"> • Check that battery activates when bed is unplugged and has sufficient power • Confirm caregiver controls function with battery backup • Replace batteries at the recommended period
	Bathing Equipment <ul style="list-style-type: none"> • Thermostatic mixer valve, flow test, hydrotherapy systems test • Lubrication of necessary components - Full lifting test • Structural inspection drainage inspection - Full functionality test • Shower and tap temperature checks carried out
	Overhead & Mobile Hoist Equipment <ul style="list-style-type: none"> • Structural inspection, actuator, mast & boom, & functional test • Lubrication of necessary components • Full weight test, ceiling track inspection • Full functionality test, full load test and weight verification

Some of our Service Customers



Facts & Figures



13

Years of
Innova Service



21,835

Service/LOLER
Inspections carried out
during the last 5 years



96%

Customer Retention



15

Engineers/Installers
'On the Road' - full UK
coverage



26%

Of all repairs are for
beds & mattresses



5

Year service agreement
for 2nd largest private
hospital group



100+

Contracts with multi-site
locations across UK



39%

Of all repairs are
for hoists



35%

Of all repairs are bathrooms,
equipment, trolleys,
benches, rise recliners
& powered wheelchairs



100%

Innova user training
videos & manuals
available

Contact →



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